

## Komatsu Forklift

Komatsu Forklift U.S.A. Inc., a member of the Komatsu Ltd. family, has an affirmative reputation for building robust and reliable forklifts. They are known globally as a corporation who has a proud heritage and who maintains a standard of superiority in equipment manufacturing and intention.

Komatsu Forklift U.S.A., Inc., a division of Komatsu Forklift Co., Ltd., International Division and Komatsu Utility Co., Ltd remains loyal to their image of a healthier tomorrow. Komatsu's legacy began back in 1921, in Japan, when Komatsu Ltd commenced operations as a maker of construction and mining equipment. Very soon the business grew into an industry leader and was accountable for building Japan's first modern bull dozer and farm tractor.

Over the past few decades, Komatsu has evolved to become a international giant thanks to their strength and expertise within the various fields of logistics, excavating, construction and mining. Using progressive models and technological superiority, they remain at the forefront of these industries.

Ever since 1945, Komatsu Forklift Co. Ltd has grown tremendously. Using modern design approaches and superior production capabilities, Komatsu has distinguished itself through the development of reliable and robust lift trucks that customers from around the world have come to rely upon. In 1976, Komatsu Forklift U.S.A., Inc was established to satisfy the increasing need for its goods in the North American marketplace. To better expenditures and efficiencies, a state-of-the-art plant was developed in Covington, Georgia in 1990, to unite all U.S. Komatsu Forklift product support and production operations.

Remaining one of the leading suppliers and makers of rugged and innovative forklifts at the moment, Komatsu Forklift U.S.A., Inc continues to meet their customers' requirements globally. Central and Latin America, Mexico, the Caribbean and South America are home to many of Komatsu's satisfied clients along with their North American consumers.

After years of providing consumer service and maintaining rapport, Komatsu Forklift understands that meeting the customers' needs is vital. All the latest product development at Komatsu begins first with the consumer. By welcoming input and criticism, they are able to establish customer wishes and expectations then develop progressive concepts and then build to exceed Komatsu Engineering Standards. Assuring consumers that quality is planned from the beginning and continued through the production, service and product sales processes, allows Komatsu to end up with a superior product from start to finish.

The engineers at Komatsu are experts who specialize in designing heavy-duty technologies, forklifts and construction equipment. Their design expertise assures that every piece of equipment will last in even the toughest functions and environments. Adherence to meticulous engineering principles allows Komatsu Forklift to satisfy ISO 9001 standards. Computer aided design and strict in-house quality standards all contribute to superior forklift products. Komatsu Engineering Standards transform the current and innovative expertise used in advanced mining and construction equipment into world class equipment.

The ultra-modern facility in Covington, Georgia has all the essential requirements for full scale production. This facility can take raw steel and manipulate it by preparing, welding, and fabricating it. Once assembled and painted the lift trucks are ready to leave the plant and enter the market. Maintaining quality control through the length of the manufacturing process, assures consumers that the quality is built into Komatsu's products from the very beginning.

Komatsu feels that a product is only as valuable as the people who support it and sell it, their sellers make all the difference. Komatsu Forklift boasts an outstanding network of company sellers and independent dealers who are working hard to outdo expectations. Specialized in all aspects from sales, service or operating instruction, or aftermarket support, their diverse association of experienced and capable experts are available. Komatsu Forklift Dealer locations across the country have a Komatsu OEM parts on-hand to provide the necessary service needed to keep customers' operations running effortlessly. Computerized, real-time access with next day delivery from their highly automated distribution hub is another option. The online K-Link system assists dealers with online parts management, service and acquisition for all major forklift brands.

At Komatsu Forklift U.S.A., Inc. they know how to serve Nationwide Accounts. Several world-class businesses depend on Komatsu lift trucks in their every day operations. Countrywide account clients profit from a unique relationship with Komatsu that enables them to modify cost-efficient services so as to increase the customer's efficiency and profits. Komatsu national account clients have access to on-line parts and service support system and a comprehensive fleet administration program, offering the ability for Komatsu to be their total solution for any forklift issues.

The resourceful and dependable staff members at Komatsu Forklift U.S.A., are committed to providing exceptional customer support even if it arrives in the form of training, product sales, aftermarket support, and longterm maintenance. They want to make sure that the consumer support offered will help their customers meet or exceed their business objectives while establishing strong working partnerships in the process. Komatsu strives to identify with each of their customers' distinctive methods of doing business and enjoys working together to develop an arrangement to best insure their ongoing success.

Komatsu encourages you to get in contact with one of their many local Komatsu lift truck dealers to discover more about the numerous goods and services available. Customer satisfaction and support are two of the businesses top priorities and it is easy to see why thousands of customers world-wide depend on the Komatsu family of products each day.